CargoXFlow

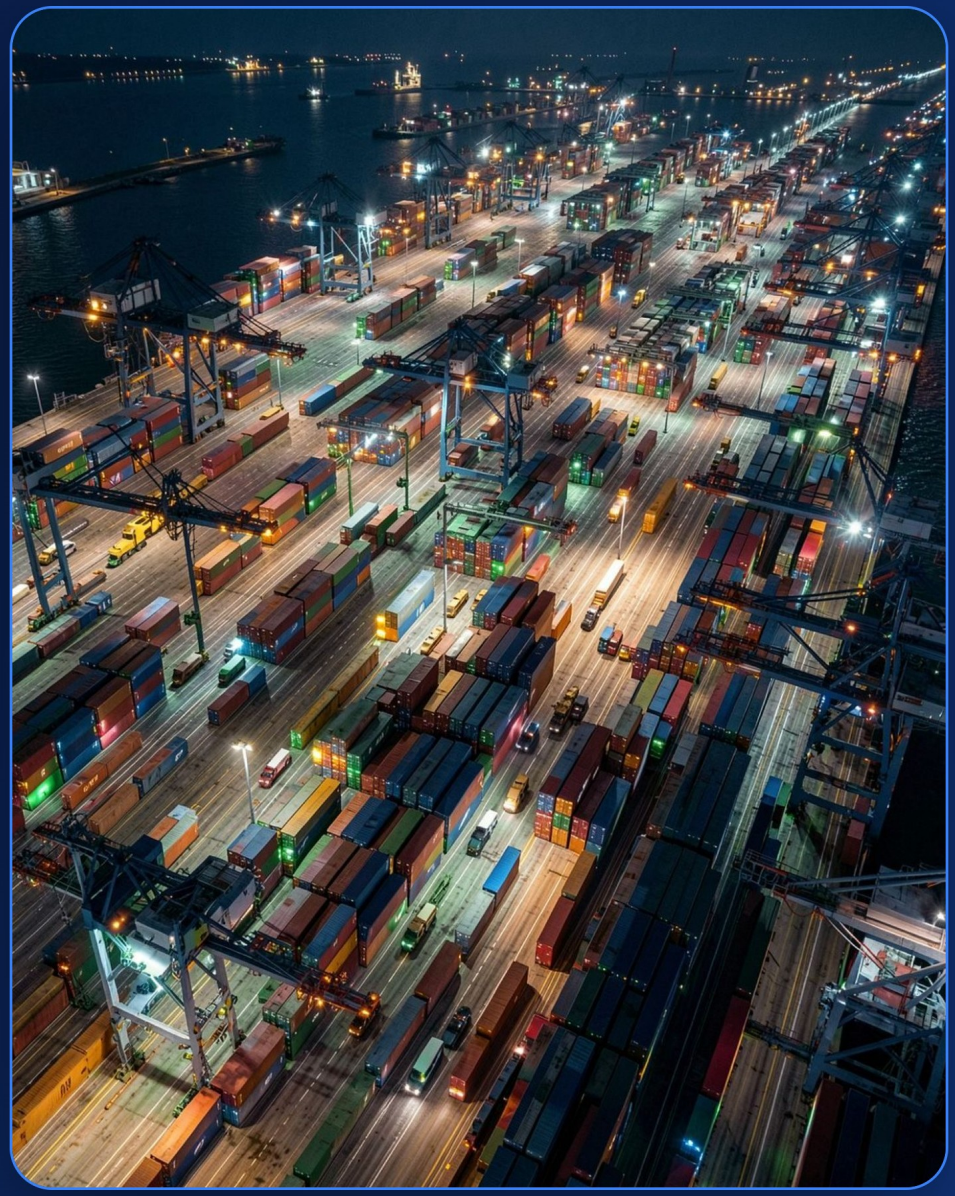
Clear faster. Forward smarter.

AI-POWERED CLEARING & FORWARDING OPERATIONS PLATFORM

IMPORT | EXPORT | DOCUMENTS | RISK | AI

Product portfolio | Clearing & forwarding operators

A product of Zoondia Innovating the Future



— THE PLATFORM

One connected platform for your entire operation

CargoXFlow brings import and export jobs, clients, documents, teams and AI insight into one controlled workspace.

Import & export jobs
Every shipment run through a defined workflow

Clients & documents
Reusable client records and stage-linked files

Teams & tasks
Role-based work for every department

Alerts & risk
Deadlines, delays and costs flagged early

AI intelligence
Plain-language answers from live job data

Management insight
Operation-wide dashboards and workload

ONE SOURCE Every shipment, every team and every document in one controlled workflow.

— THE BUSINESS CASE

Why forwarders need one operating system

SPEED

Move cargo faster

Clear hand-offs between teams and fewer manual follow-ups keep every job moving.

COST & RISK

Avoid costly delays

Spot approaching deadlines, demurrage exposure and pending payments before they cost you.

VISIBILITY

See the bigger picture

Give leaders a live view of shipment volume, workload, risks and on-time performance.

THE VALUE Enter information once and use it across every team and every stage of the shipment.

— CORE CAPABILITIES

Complete import & export operations

- Job records with client, cargo, vessel and container details
- Predefined import and export workflows, stage by stage
- Tasks assigned to the responsible team at each stage
- Milestones recorded with date, time and user
- Workflows customisable by country or by organisation

SHIPMENT LIFECYCLE

01 Open & register

02 Assign teams

03 Document & declare

04 Clear & deliver

05 Close & record

— CLIENTS & DOCUMENTS

Clients, documents and connected teams

CLIENT RECORDS

Client management

Save each client once, reuse them on every new job and see their full shipment history.

DOCUMENT CONTROL

Documents by stage

Files linked to the job and stage they belong to, with missing documents flagged.

COLLABORATION

Connected hand-offs

Teams are notified when it's their turn, so work moves without chasing.

ONE RECORD Client, shipment and document context stay together for authorised teams.

— RISK & SLA CONTROL

Act before delays become costs

STEP 1
Monitor
Every job and deadline watched

STEP 2
Flag
Risks surfaced early

STEP 3
Notify
The right person is told

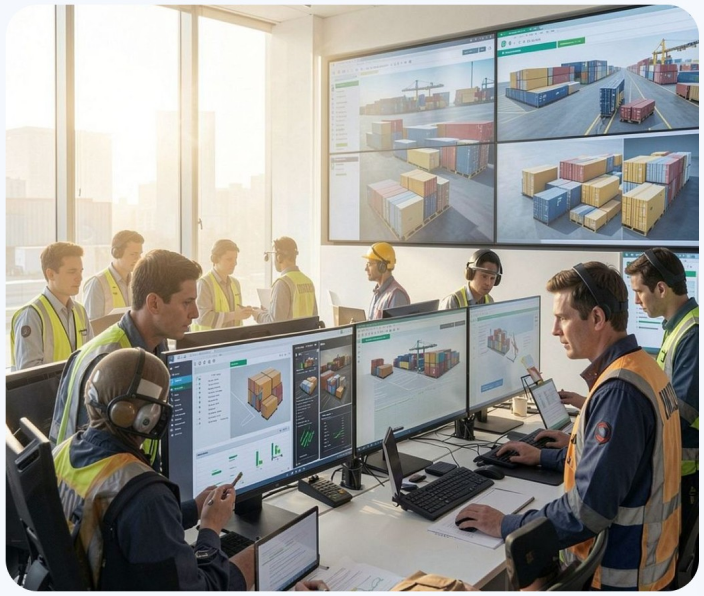
STEP 4
Resolve
Action taken in time

STEP 5
Record
Kept in the audit trail

ALSO MONITORED
SLA deadlines
Demurrage risk
Pending payments
Missing documents
Overdue activities

— TEAMS & ANALYTICS

Role-based teams and executive visibility



ROLE-BASED ACCESS

Every team, its own view

Users see the jobs, tasks and documents for their role. Admins create roles and set permissions.

MANAGEMENT

Operation-wide dashboards

Active shipments, customs status, on-time rate, workload and risks in one view.

CONNECTED Operational data flows straight into a shared management view.

— AI-POWERED INTELLIGENCE

An AI assistant for every operations team

Natural-language shipment search
Ask for any job's status in plain words.

Document gaps
See which documents are still missing.

Next-step guidance
Know what comes next on any job.

Risk insight
Surface overdue work and demurrage exposure.

Ownership at a glance
Find out who is handling an activity.



— ON THE ROADMAP

From reactive to predictive

Delay prediction

Spot shipments likely to slip before they do.

Document intelligence

Less manual data entry from documents.

Workflow optimisation

Recommendations to clear bottlenecks.

Executive AI dashboard

Risk summaries and forecasts for leaders.



ⓘ Planned capabilities. Availability and timing are confirmed against the product roadmap.

— AI IN PRACTICE

Ask. Understand. Act.

STATUS	“Where is job IMP-1042 right now?”
DOCUMENTS	“Which documents are missing for this shipment?”
RISK	“Which jobs face demurrage risk this week?”
OWNERSHIP	“Who is handling the port payment on this job?”

Illustrative questions; see specific AI outputs in the live demo.

— AI TRUST

Responsible AI for your operational data

- Answers respect each user's role and permitted data
- Your people stay in charge of operational and customs decisions
- Every action remains traceable in the audit trail
- Deployment design can consider your data-residency needs
- Additional AI integrations are subject to solution design

OUR PRINCIPLE AI assists your teams. It does not replace their judgement.

— FLEXIBLE HOSTING

Hybrid deployment, built around you

PRIVATE

Your infrastructure

Keep sensitive data and core workloads on infrastructure you control.

CLOUD

Selected cloud services

Use managed cloud services where they add speed, scale or easier access.

HYBRID

Configured to your policy

The split is designed around your security, integration and operating needs.

YOUR MODEL The deployment architecture is agreed with you during solution design.

— SECURITY & CONTROL

Protecting your shipment and client data

Role-based access
Access granted by role and permitted records.

Audit trails
Who did what, and when, on every job.

Document history
Uploads recorded with user, date and time.

Admin-controlled permissions
Roles and users managed centrally.

Hybrid by design
Sensitive data can stay on infrastructure you control.

ⓘ Security specifications, certifications and contractual controls are confirmed during technical evaluation.

— CUSTOMISATION

Customised by country and by organisation

COUNTRY RULES

Configurable workflows

Set up workflows to follow the rules of each country you operate in.

LOCAL RECORDS

Authority references

Record outcomes, reference numbers and approvals from local authorities on the job.

ORGANISATION RULES

Tailored to your business

Workflows, roles and approvals customised to how your organisation works.

ⓘ Country and organisation configurations, and regulatory scope, are confirmed for each deployment.

— CONNECTIVITY

Connects with your ecosystem

CargoXFlow can integrate with the software and service providers you already work with.

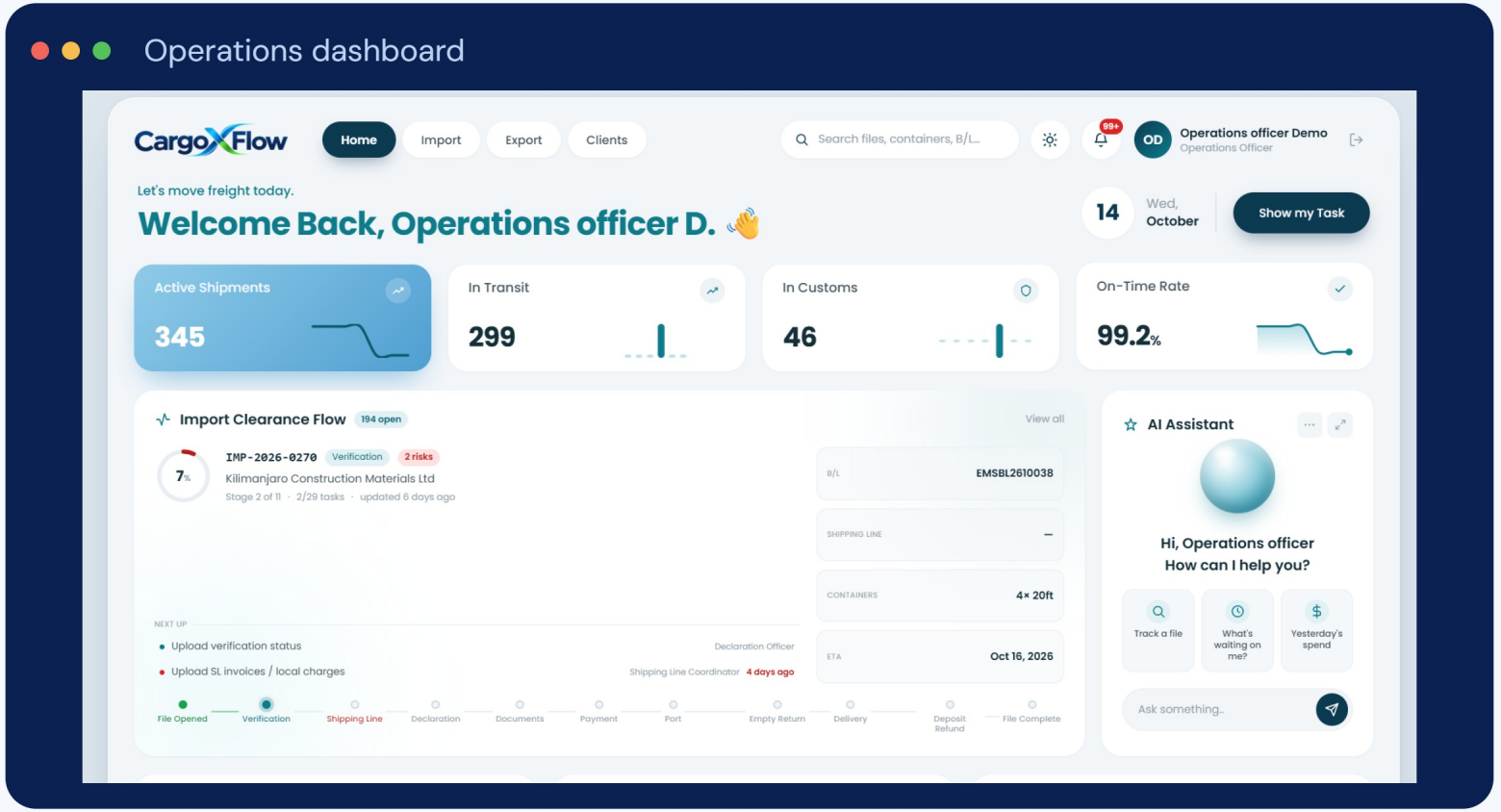
- Accounting & finance systems
- Logistics & transport service providers
- Email & collaboration tools

ⓘ Integration availability, API access and any custom development depend on your environment and the confirmed technical scope.



— PRODUCT INTERFACE

Your whole operation on one screen



REAL PRODUCT VIEW

Live tiles for active shipments, in transit, in customs and on-time rate

Job progress with next tasks and owners

AI Assistant on the same screen

— DELIVERY & SUPPORT

Implementation built around your operation



PHASE 1

Discover

Understand your teams, countries and current process



PHASE 2

Configure

Set up workflows, roles, rules and integrations



PHASE 3

Migrate & train

Move client data and train each team on its role



PHASE 4

Go live & improve

Launch, validate and get ongoing support

ⓘ Project plan and rollout timeline are agreed after discovery and scope confirmation.

Delivered by Zoondia Innovating the Future

CargoXFlow

Make every shipment more visible, more controlled and on time.

Let's explore how CargoXFlow can support your operation.

REQUEST A PRODUCT DEMO →

Zoondia
Innovating the Future

PHONE
Dubai +971 50 372 8681
Qatar +974 5511 0799

EMAIL
connect@cargoxflow.com
sales@zoondia.com

WEB
www.cargoxflow.com
www.zoondia.com