Lystem | ليستم
YOUR LEGAL SYSTEM | نظملك القانوني

A PRODUCT BY Zoondia
Innovating the Future

Intelligent Legal Operations. Secure by Design. Flexible by Choice.

AI-POWERED LEGAL PRACTICE & CONTRACT MANAGEMENT PLATFORM

LEGAL | FINANCE | CLIENTS | PEOPLE | AI



Product portfolio | GCC legal practices

Cloud · On-Premises · Hybrid

THE PLATFORM

One connected platform for your entire firm

LYSTEM connects day-to-day legal practice, client relationships, billing, workforce operations and AI-powered insight in a unified bilingual workspace.

Legal work
Cases, matters, hearings and deadlines

Clients & documents
Client CRM, KYC workflows and document control

Financial operations
Time, billing, retainers and trust accounting

People & resources
Employee records, leave, payroll and utilization

AI intelligence
Smart search, drafting and contract intelligence

Management insight
Firm-wide dashboards and reporting

BILINGUAL One workspace in Arabic and English, for every team in the firm.

THE BUSINESS CASE

Why legal firms need one operating system

REVENUE

Recover billable value

Capture work at the source, reduce missed time entries and streamline the time-to-invoice process.

RISK

Control operational risk

Centralize matters, hearings, deadlines, case documents and approvals to reduce fragmented hand-offs.

VISIBILITY

See the bigger picture

Give firm leaders a consolidated view of cases, activity, utilization and receivables.

THE VALUE Enter information once, use it across connected legal and business workflows.

CORE CAPABILITIES

Complete legal practice management

- Case and matter records, parties, assigned lawyers and status
- Hearing calendars, deadlines and stage-by-stage progress
- Assigned tasks, follow-ups and internal workflow visibility
- Matter-linked documentation and record organization
- Jurisdiction-aware workflows for GCC legal practice

MATTER LIFECYCLE

01 Open / register

02 Assign & organize

03 Track & collaborate

04 Hearings & deadlines

05 Resolve & close

CLIENT EXPERIENCE

Clients, documents and connected workflows

CLIENT CRM

Client relationships

Central client profiles, contacts, service agreements and KYC-related workflows.

DOCUMENT CONTROL

Document management

Matter-linked documents, version management and organized records.

WORKFLOW

Digital collaboration

Coordinate approvals, electronic signing workflows and communications.

ONE SOURCE Keep matter, client and document context together for authorized teams.

REVENUE OPERATIONS

Time, billing and financial operations



STEP 1

Track

Start a timer or log work

STEP 2

Review

Validate time entries

STEP 3

Invoice

Prepare client billing

STEP 4

Record

Update financial ledgers

STEP 5

Analyze

View revenue and receivables

ALSO INCLUDED

- Retainers
- Trust accounting
- Multi-currency billing
- Payment and receivables visibility

OPERATIONS & ANALYTICS

Workforce management and executive visibility

PEOPLE

People & resource operations

Employee records, onboarding, leave, payroll, staffing information and utilization tracking.

MANAGEMENT

Firm-wide reporting

Dashboards for active cases, matters, users, branches, hours, unpaid invoices and case status.

CONNECTED Operational data flows into a shared management view.

AI-POWERED INTELLIGENCE

AI intelligence across legal work and contracts

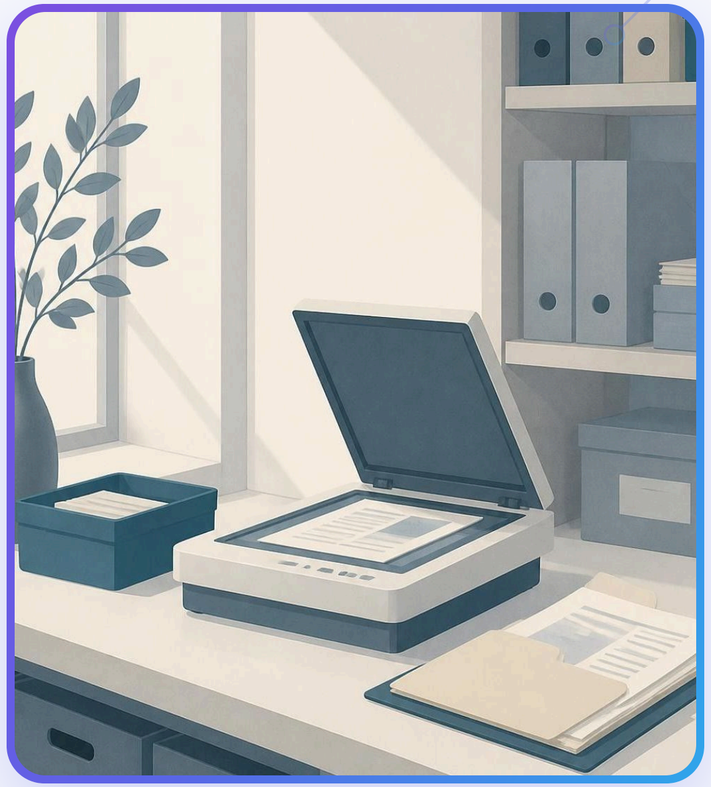
Natural-language case search
Ask questions about authorized case records.

AI-assisted drafting
Turn case notes into initial drafts for lawyer review.

Billing intelligence
Identify potentially unrecorded hours.

Forward-looking insight
Surface relevant hearings, deadlines and cash risks.

AI Contract Manager
A separate, developed module within the LYSTEM ecosystem.



ⓘ AI-generated outputs require review by qualified legal professionals before external use.

AI MODULE · CONTRACT MANAGEMENT

LYSTEM AI Contract Manager

A dedicated, developed module for intelligent contract operations, integrated into the wider LYSTEM platform.

Draft & prepare

Help legal teams create and refine contract documents.

Review & analyze

Support efficient interpretation of contract content.

Organize & track

Keep agreements accessible throughout their lifecycle.

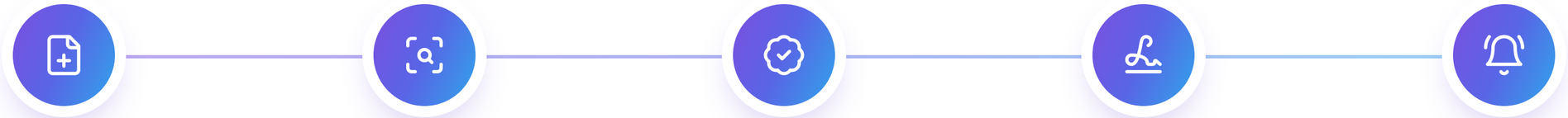


CUSTOMER VALUE

Faster contract handling, stronger visibility and a more consistent review process, with legal professionals retaining final responsibility.

CONTRACT LIFECYCLE

From first draft to ongoing contract oversight



STAGE 1

Create

Prepare contracts and templates

STAGE 2

Review

Analyze and refine terms

STAGE 3

Approve

Route for legal and business sign-off

STAGE 4

Execute

Finalize agreed contracts

STAGE 5

Monitor

Track obligations and renewal events

ⓘ Illustrative end-to-end contract lifecycle. Specific workflow automation, integrations and AI functions can be demonstrated based on the configured module.

AI IN PRACTICE

Intelligence that supports everyday legal work

ASK

> “Show the active labour cases assigned to Ahmed.”

Search authorized case records in natural language.

DRAFT

> “Prepare a first draft using these matter notes.”

Accelerate initial drafting with lawyer review.

CONTRACTS

> “Review this agreement and summarize the key terms.”

Illustrative Contract Manager use case; confirm specific AI outputs in the live demo.



AI TRUST

Responsible AI for confidential legal work

- Human review remains central to legal decisions and outward-facing documents
- AI responses respect each user’s authorized data access
- Sensitive legal information requires appropriate processing and retention controls
- Deployment design can consider customer data-residency and confidentiality needs
- Additional AI integrations and private-model options are subject to solution design



OUR PRINCIPLE AI assists lawyers and operations teams; it does not replace professional legal judgment.

FLEXIBLE HOSTING

Cloud, on-premises and hybrid deployment

CLOUD

Cloud hosting

Deployed on managed cloud infrastructure to simplify access and operational administration.

PRIVATE

On-premises hosting

Deployed within your own infrastructure for greater direct infrastructure control.

HYBRID

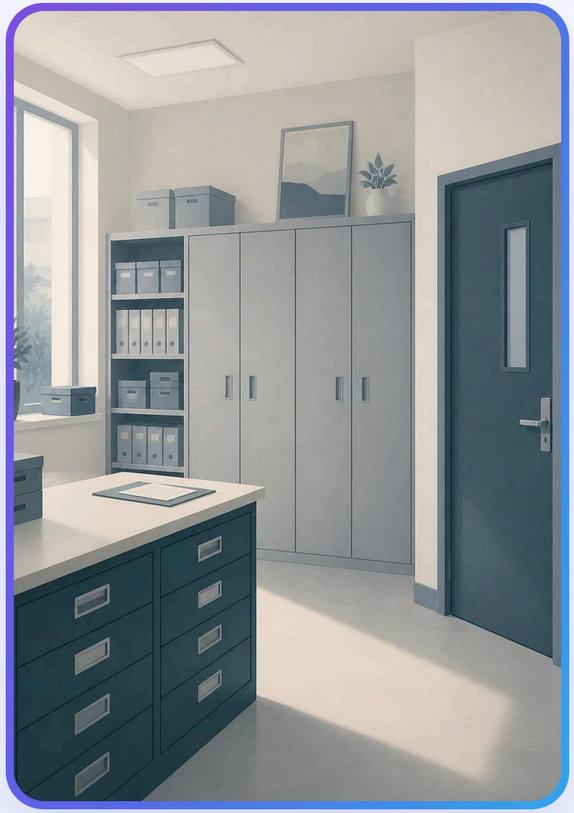
Hybrid hosting

Combine private infrastructure and selected cloud services according to security, integration and operational requirements.

YOUR CHOICE Select the infrastructure model that aligns with your firm’s policies and needs.

SECURITY & PRIVACY

Protecting confidential legal information



Encryption

AES-256 encryption for data at rest and in transit.

Role-based access

Grant access based on roles and permitted records.

Audit trails

Trace important viewing, editing and export activities.

Dedicated workspaces

Firm-specific workspace design and controlled access.

Regional requirements

Support for implementation assessments covering applicable data-protection and invoicing rules.

ⓘ Security specifications, certification status and contractual controls are confirmed during technical evaluation.

REGIONAL READINESS

Built for GCC legal practice

LANGUAGE

Arabic + English

Bilingual interface and workflows for regional legal teams.

LEGAL CONTEXT

Regional legal workflows

Designed with the workflows of courts and legal organizations in the UAE, Saudi Arabia and Qatar in mind.

FINANCE

Multi-currency operations

Support for AED, SAR and other relevant billing currencies.

ⓘ Government-portal connectivity and jurisdiction-specific regulatory compliance are confirmed per integration and deployment scope.

CONNECTIVITY

Integration-ready legal operations

LYSTEM can be assessed for integration with the systems your organization already uses.

- Accounting & billing systems
- Email & collaboration tools
- Document repositories

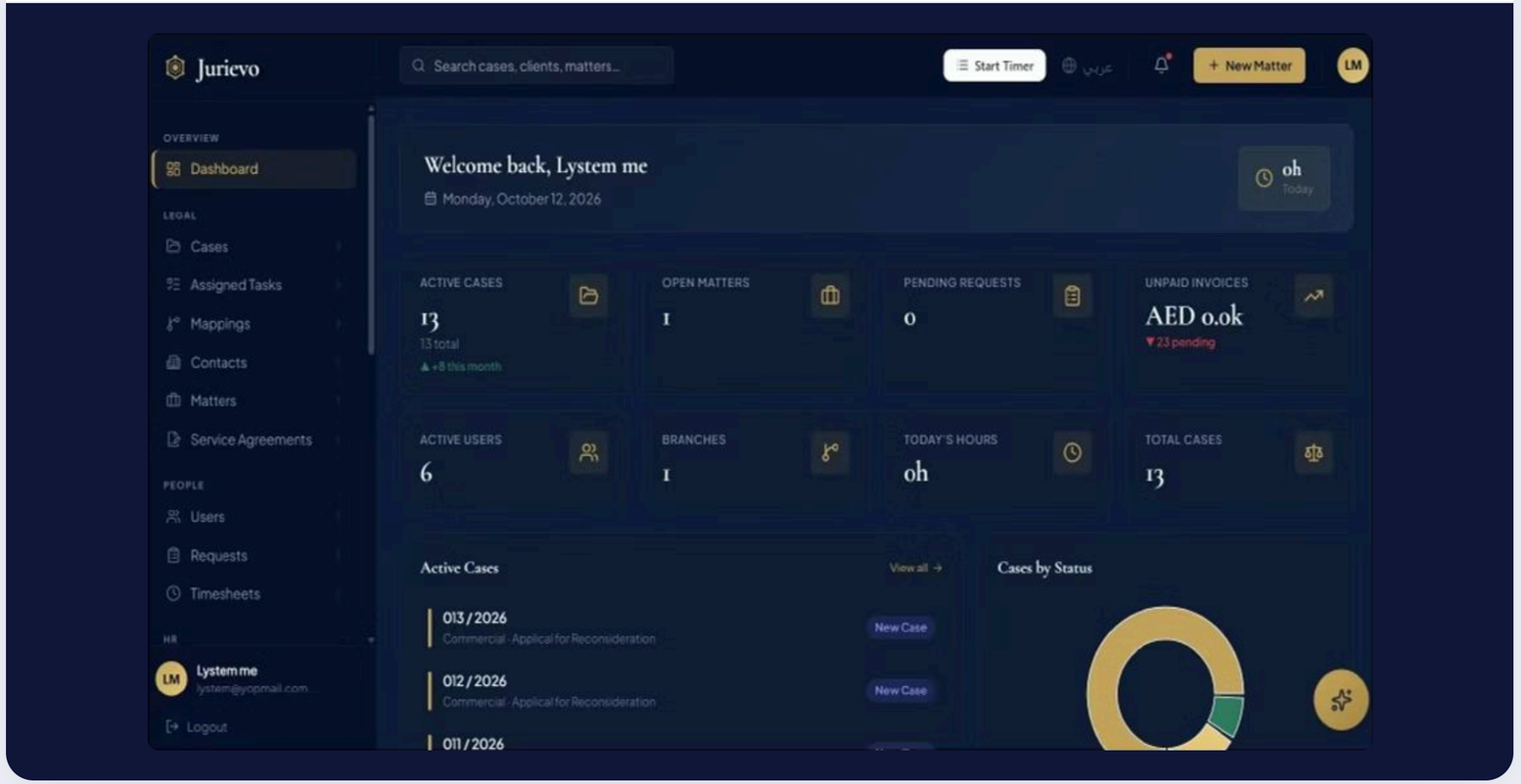
ⓘ Integration availability, API access and any custom development depend on the customer environment and confirmed technical scope.



PRODUCT INTERFACE

A firm-wide workspace

Your whole firm on one screen



REAL PRODUCT VIEW

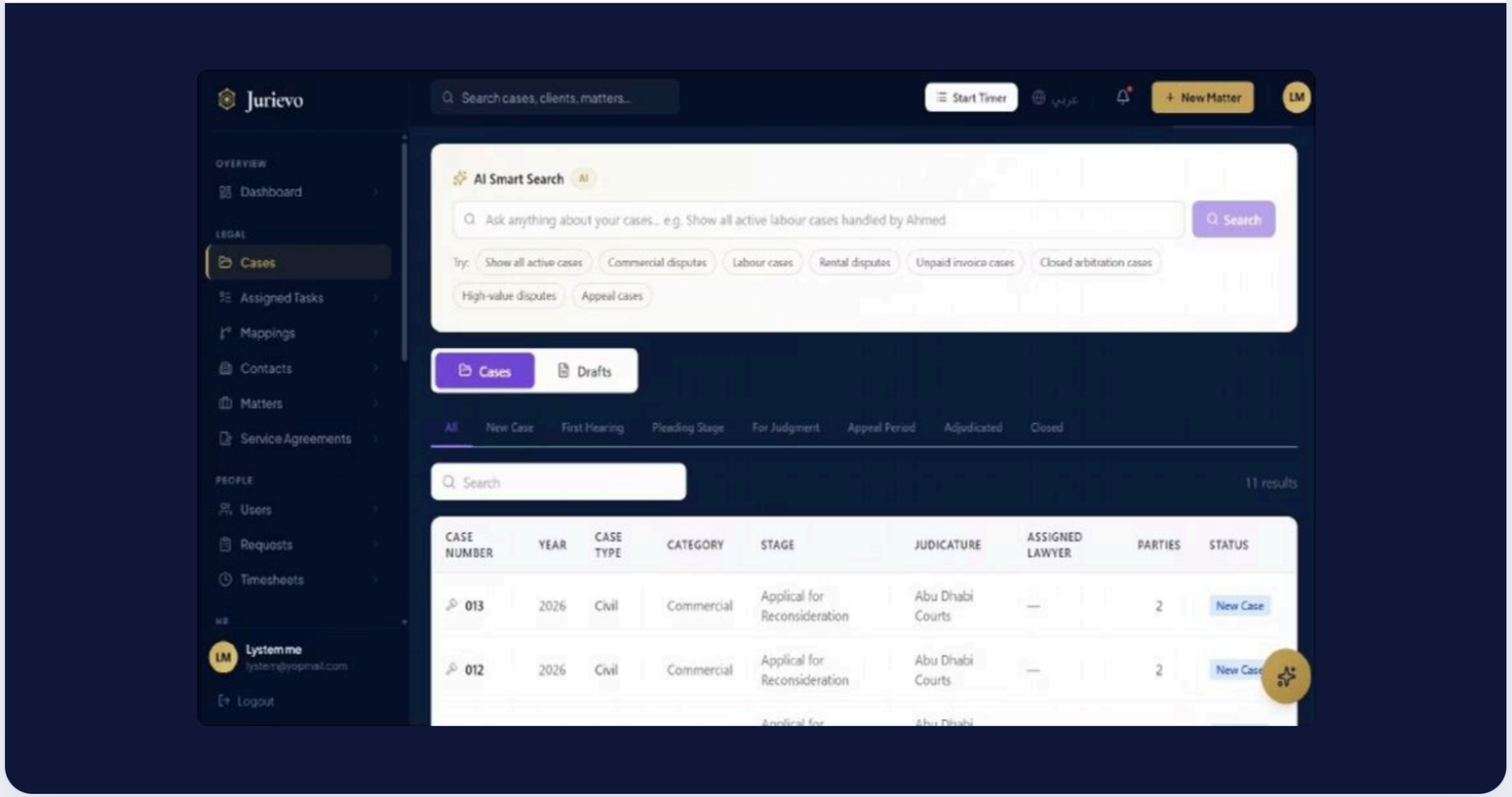
Product dashboard view showing active cases, matters, invoices, users and firm metrics.

- Eight live tiles: active cases, open matters, pending requests, unpaid invoices, active users, branches, today's hours and total cases
- Active cases and case status stay in view

PRODUCT INTERFACE

Search legal records using AI

Ask your cases anything, in plain language



REAL PRODUCT VIEW

> "Show all active labour cases handled by Ahmed"

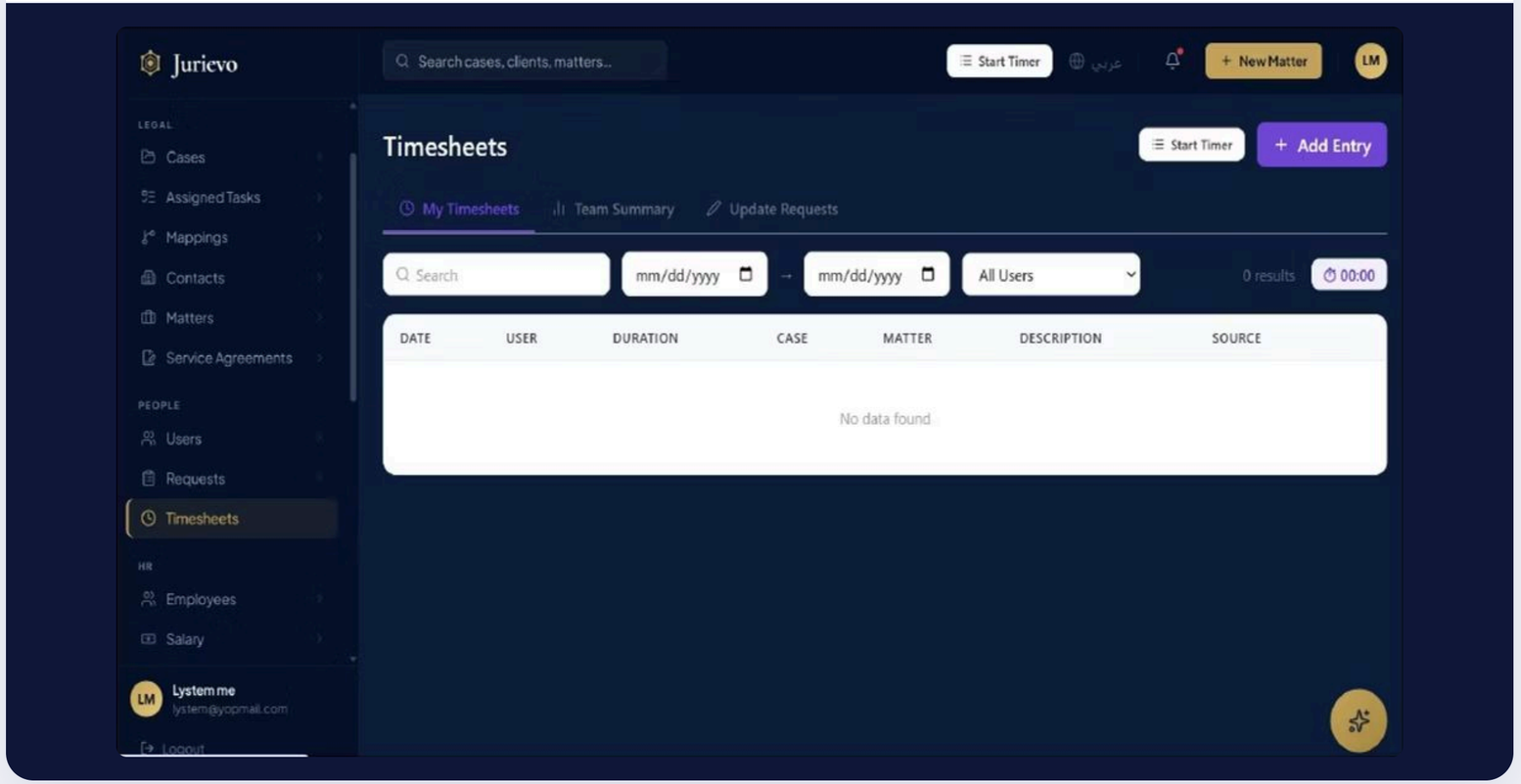
AI Smart Search supports natural-language queries and filtering across case information.

- One-click search suggestions
- Stage tabs from New Case to Closed
- Case number, type, stage, judicature, lawyer and status in one table

PRODUCT INTERFACE

Capture work at the source

Every billable hour captured at the source



REAL PRODUCT VIEW

Timesheets provide timers, manual entries and team-oriented views.

- Start Timer and Add Entry
- My Timesheets, Team Summary and Update Requests
- Filter by date, user, case or matter

DELIVERY & SUPPORT

Implementation built around your firm

PHASE 1

Discover

Understand practice areas, users and current workflows

PHASE 2

Configure

Set up workflows, rates, roles and required integrations

PHASE 3

Migrate & train

Plan data transition and role-specific enablement

PHASE 4

Go live & improve

Deploy, validate and provide ongoing support

ⓘ Project plan and rollout timeline are agreed after discovery and scope confirmation.

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Make your firm more connected, more informed and more efficient.

Request a personalized demonstration of LYSTEM with your practice workflows.

REQUEST A PRODUCT DEMO →

Zoondia
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PHONE

Dubai +971 50 372 8681
Qatar +974 5511 0799

EMAIL

connect@lystem.me
sales@zoondia.com

WEB

www.lystem.me
www.zoondia.com